

OFFICE OF THE COLLECTOR

Central Services

Fiscal Year 2007

The Collector's Office maintains the Central Service Counter in addition to the ongoing work of billing and collecting real estate and personal property taxes, water and sewer bills, ambulance bills, refuse bills and motor vehicle excise bills. This office also handles parking permits and parking tickets. The Central Services concept is quite unique in municipal government, consolidating some Town Clerk, Treasurer, Accounting and Assessing functions in a single point of service for the public and internal departments. That our Collections staff successfully accomplishes all this work is a valuable Town asset.

In fiscal year 2007 our staff was reduced by 25 hours, a part-time position formerly dedicated to the Central Services counter. Our remaining staff has filled these hours at the counter, which takes a toll on our back-office work of billing, reconciling, communications and new projects. As our staff was reduced again as part of the coming FY 08 budget reductions, we are implementing some changes to try to minimize the damage. The Assessor's staff is covering 10 to 15 hours of counter work each week, and we have approval to work while closed to the public on Thursday mornings.

FY 07 collections continue to be strong against the levy in taxes and utilities. At year's end, over 98% of the real estate and personal property tax commitments for 2007 had been collected, net of abatements. This is an important number for the fiscal health of the Town, supporting our cash flow, our ability to borrow and our bond rating. Collection in all receivable types is detailed on the following page.

Kathy Pollard, a 12-year Town employee, left Central Services in April to become the new Veterans' Agent. We miss her, and wish her well in this new capacity of service to the residents of Amherst.

Respectfully submitted,

A handwritten signature in dark ink, appearing to read "Claire McGinnis", followed by a long horizontal flourish.

Claire McGinnis
Town Collector

COLLECTOR'S FISCAL YEAR 2007 TOWN REPORT

		Beginning Balance JULY 1,2006	Commitments	Less Abatements & Transfers	Transfers To Tax Title/ Deferred Tax	Less Collections	Uncollected Balance JUNE 30,2007
REAL ESTATE							
FY 05	16.69	\$20,455			1,820	14,717	3,918
FY06	15.06	\$349,359		2,616	105,075	221,884	19,784
FY07	15.68	0	31,379,469	190,973	4,028	30,673,260	511,208
		\$369,815	\$31,379,469	\$193,589	\$110,924	\$30,909,861	\$534,911
OTHER REAL ESTATE							
TAX TYPES							
Supplemental Taxes		\$2,800	\$15,303		\$852	\$11,549	\$5,702
Rollback Taxes		\$0	8,368			8,368	0
ProForma/ProRata		\$0					0
		\$2,800	\$23,671	\$0	\$852	\$19,917	\$5,702
PERSONAL PROPERTY							
FY 02	19.00	\$349		151			197
FY 03	17.11	\$997		724			273
FY 04	17.40	\$3,101		2,506		13	583
FY 05	16.69	\$973		626		52	295
FY06	15.06	\$6,374		10		4,392	1,971
FY07	15.68		712,687	24,915		680,691	7,082
		\$11,794	\$712,687	\$28,931	\$0	\$685,148	\$10,402
MOTOR VEHICLE EXCISE							
FY 98	25.00	20,720				14	20,706
FY 99	25.00	20,498				216	20,282
FY 00	25.00	22,515				472	22,043
FY 01	25.00	21,445		303		564	20,578
FY 02	25.00	18,288		184		1,131	16,973
FY 03	25.00	18,085		43		1,588	16,454
FY 04	25.00	28,041	40	539		5,890	21,653
FY 05	25.00	38,996	826	1,414		14,290	24,118
FY06	25.00	80,886	184,453	23,306		207,263	34,770
FY07	25.00	0	1,417,349	116,310		1,205,233	95,806
PRIOR YEARS		0				1,994	
		\$269,473	\$1,602,669	\$142,099	\$0	\$1,438,654	\$293,383
WATER							
RATES		\$317,541	\$3,085,065	\$127,804		\$2,897,562	\$377,240
LIENS		\$7,878	56,010		1,137	57,962	4,789
		\$325,419	\$3,141,075	\$127,804	\$1,137	\$2,955,524	\$382,029
SEWER							
RATES		\$369,351	\$3,072,404	\$41,920		\$2,970,936	\$428,899
LIENS		\$7,378	53,913		4,873	51,385	5,033
		\$376,729	\$3,126,317	\$41,920	\$4,873	\$3,022,321	\$433,932
AMBULANCE							
Collected after abate		\$609,716	\$2,356,521	\$838,445		\$1,567,468	\$560,324
		\$0				20,536	0
		\$609,716	\$2,356,521	\$838,445	\$0	\$1,588,004	\$560,324
COMM. LANDFILL							
REFUSE LIENS		\$6,438	\$132,406	\$130		\$129,044	\$9,670
		\$845				845	0
		\$7,283	\$132,406	\$130	\$0	\$129,889	\$9,670
PARKING FINES							
Collected after abate		\$273,938	\$337,915	\$23,415		\$259,343	\$329,095
		\$0				33	0
		\$273,938	\$337,915	\$23,415	\$0	\$259,376	\$329,095
COMMUNITY PRESERVATION ACT							
FY05		52				52	0
FY06		1,985		26	610	1,261	88
FY07			222,112	1,501		217,876	2,735
		\$2,037	\$222,112	\$1,527	\$610	\$219,189	\$2,823

Levies with zero balances will no longer be displayed in subsequent years.